






Setting Compatibility Mode and Clearing the Cache

This webpage is best viewed using Google Chrome or Firefox. If you have trouble viewing this page using Internet Explorer, please follow the below steps to add our site to your Compatibility View List.

Internet Explorer 11


1. Open Internet Explorer
2. Click the **Tools** button , and then click **Compatibility View Settings**.
3. Under **Add this website**, enter tsihealthcare.com, and then click **Add**.

Internet Explorer 11 for Windows 7, Internet Explorer 10 & Older Versions

1. See if the **Compatibility View** button  appears in the Address bar. (If you don't see the button, there's no need to turn on Compatibility View.)
2. Click the **Compatibility View** button  to display the site in Compatibility View. The button will turn blue  when Compatibility View is turned on for a site.
3. Once you turn on Compatibility View, Internet Explorer will automatically show that site in Compatibility View each time you visit. You can turn it off by clicking the button  again.

If you are still having trouble viewing this webpage, please follow the below steps to clear your Internet Explorer cache.

Internet Explorer 11 & 10

1. In Internet Explorer for the desktop, click the **Tools** button , point to **Safety**, and then click **Delete browsing history**.
2. Select the first 4 checkboxes (these should be checked by default), and then click **Delete**.

Internet Explorer 9

1. In Internet Explorer, click the **Tools** button, and then click **Internet options**.
2. Under **Browsing History**, click **Delete**.
3. Select the first 4 checkboxes (these should be checked by default), and then click **Delete**.

If you are still having trouble viewing this webpage, please contact us at helpdesk@tsihealthcare.com