NextGen Mobile Schedule Basics:

- The schedule within the mobile app is real time. Any updates or **changes to a resource's schedule will appear in real time**

- The **Green Dot** icon beside the patient's name indicates that the **patient has been checked in and has an appointment status of "kept"** in NextGen
- For practices using virtual visits powered by OTTO Health:
  - The **Green Camera** indicates patient has checked into a virtual visit and is ready to be seen. Providers can launch the virtual visit by clicking the green camera icon.
  - If you are not using virtual visits powered by OTTO Health you can request information from our helpdesk by emailing helpdesk@tsihealthcare.com
- To add additional resources for schedule viewing, use the **"resources" button at the top left hand corner** of the screen
- You may control the following features with the **button at the rop right hand corner of the screen**:
  - Real Time Schedule View (advance the schedule with time of day)
  - Import phone calendar events into NextGen Mobile Calendar
  - Only show checked in patients

- Swiping the patient name to left will show more details of the appointment. You are able to see the patients name, duration of appointment, if they have confirmed their appointment and any appointment notes.

If you have any questions/concerns regarding the information included in this document please contact helpdesk@tsihealthcare.com!