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## A First Look at NextGen<sup>®</sup> 5.9 and KBM 8.4

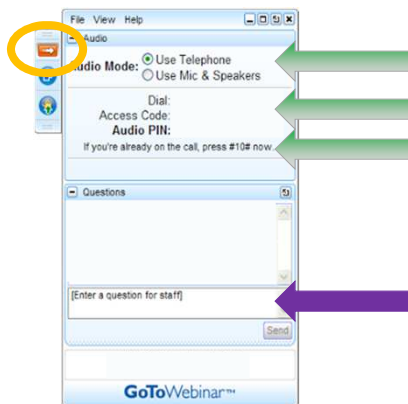
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## Reminders

- Today's session is being recorded. If you do not want to participate, please log off now.
- As a reminder, PDF slides of the presentation are available on our website at [tsihealthcare.com/upgrade](http://tsihealthcare.com/upgrade).

## Today's Presenters



### Britney Walden

- Manager, Quality Program Services
- 7+ years of Healthcare and Health IT experience
- Provides and oversees federal policy assistance to TSI Healthcare clients



### Cheryl Snively

- Senior EPM Support Manager
- 20+ years of Healthcare and Health IT experience
- NextGen Certified Professional



### Dawn Decelles

- EHR Implementations Specialist
- 17+ years of Healthcare and Health IT experience
- NextGen Certified Professional

## Today's Presenters



### Allie Henderson

- TSI Healthcare's Add On Modules Manager
- 5+ years of Health IT experience
- Oversees the implementation, training, and support of NextGen Population Health, Patient Portal, HQM, and PhoneTree



### Alerie Stiles

- TSI Healthcare's Director of Specialties
- 10+ years of Health IT experience
  - 6+ years Rheumatology specific
- Works directly with Rheumatologists to collect feedback to improve workflows within the EHR

## Upgrade Overview

## Upgrade Overview

### • What?

- 2015 Certified EHR Technology (CEHRT)= NextGen Version 5.9 & KBM 8.4
- An opportunity to re-evaluate and improve workflow

### • Who?

- Practices participating in:
  - The Merit-Based Incentive Payment System (MIPS)
  - Medicaid Meaningful Use
  - Federally Qualified Health Centers (FQHC)
  - Rural Health Clinics (RHC)
  - ACOs

## Upgrade Overview

### • Why?

- To fulfill various regulatory requirements including the *“Medicare and Medicaid Programs; MIPS, Electronic Health Record Incentive Program-Stage 3 and Modifications to Meaningful Use in 2015 Through 2017”* Final Rule

### • When?

- Per CMS, practices participating in Medicaid MU **must** be using a 2015 CEHRT **for at least 90 days** of the 2018 reporting period
- CMS has proposed that eligible clinicians participating in the Merit-Based Incentive Payment System (MIPS) should upgrade to the 2015 Certified EHR Technology (CEHRT) before the 2019 reporting year.
- TSI Healthcare recommends that you upgrade before May 1, 2018

## Upgrade Overview

- Unlike previous upgrades, NextGen 5.9/8.4 is a combined release
- Benefits:
  - Single go-live
  - Minimize system downtime
  - Streamline training and testing

## Upgrade Process



- Step 1: Build A Team & Plan
- Step 2: Prepare for Your Upgrade
- Step 3: Confirm Hardware Specifications
- Step 4: Super User Training
- Step 5: Setup Form
- Step 6: Client Testing
- Step 7: Checklist Submission & Review
- Step 8: End User Training
- Step 9: Verification & Go-Live Approval
- Step 10: Production Environment (NGProd) Upgrade

## Early Adopter Program

## Early Adopter Program

- With the introduction of NextGen version 5.9 & KBM 8.4, TSI Healthcare is now offering clients the option of becoming an Early Adopter (previously known as “beta”).
- By choosing to be an Early Adopter of the 5.9/8.4 release, you will be prioritized at the front of the upgrade queue once your Super User Training is complete and your Setup Form has been received.

## Special Considerations

1. Do you have EHR template and/or document customizations?
  - (If Yes, these will most likely need to be rebuilt in the new KBM. Be aware that this will extend the timeline for your 5.9/8.4 upgrade.)
2. Do you want to report more than 6 months of data for MIPS in 2018?
3. Is it important to your providers to earn the 5 point bonus for MIPS reporting on 2015 CEHRT as opposed to staying on the 2014 CEHRT?

## Our Commitment to Your Upgrade Success

- TSI Healthcare is dedicated to ensuring you have a smooth transition process by providing:
  - Dedicated Upgrade Specialists
  - Live and recorded webinars
  - Workflow education and training
  - Online resource center featuring a step-by-step guide



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## Your Role for Upgrade Success

- Read all emails from TSI Healthcare regarding the upgrade
- Complete all phases of the upgrade within the designated time frame
- Communicate with your upgrade specialist
  - TSI Healthcare is here to ensure your upgrade is successful, therefore communication is key



# Practice Management (PM) Upgrade Highlights

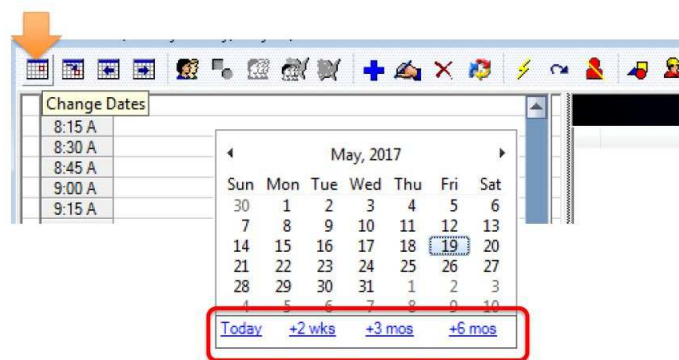
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## 1. Skip Around in Appointment Book



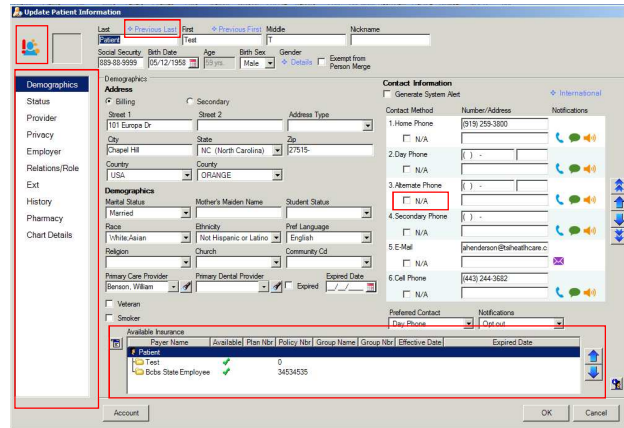
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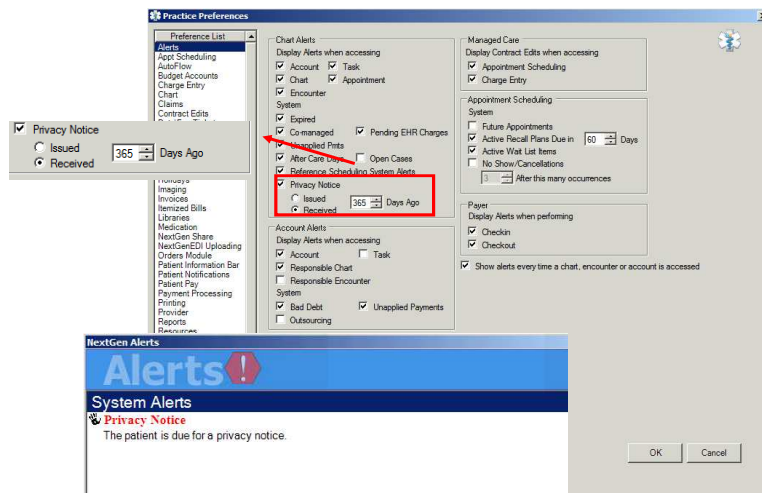
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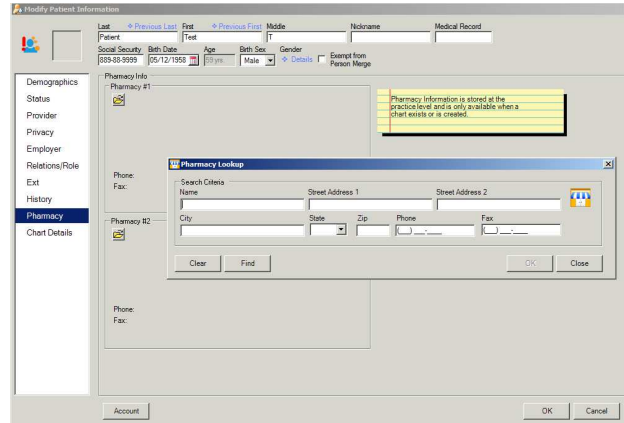
## 2. Demographics Enhancements



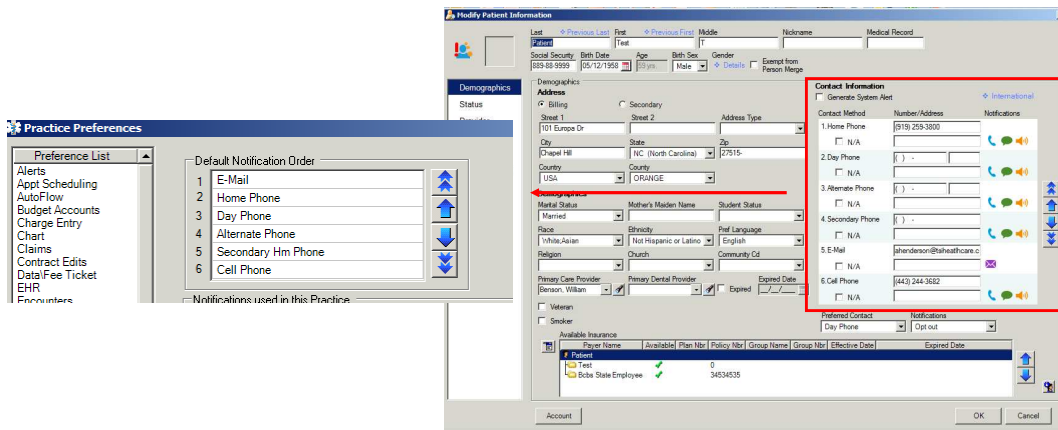
## 3. Set Follow-up Date for Patient Privacy Settings



## 4. Add Pharmacy Information in Patient Demographics

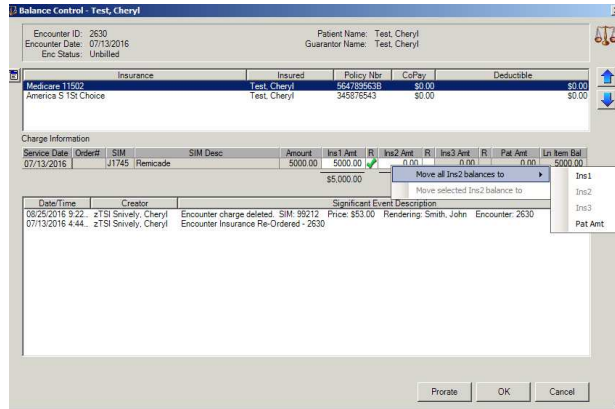


## 5. Default Order of Patient Phone Number on Demographics Screen

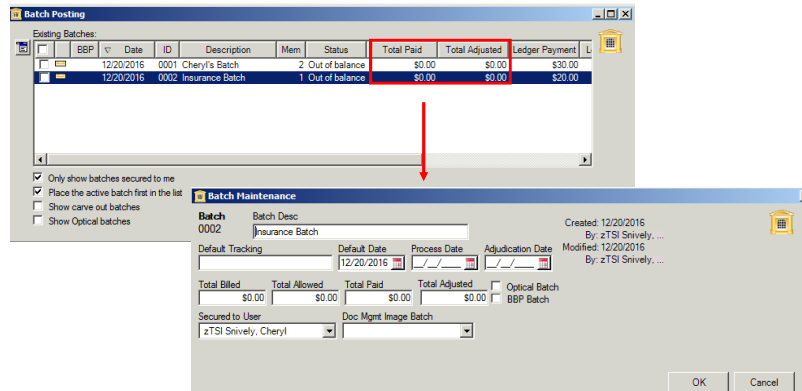




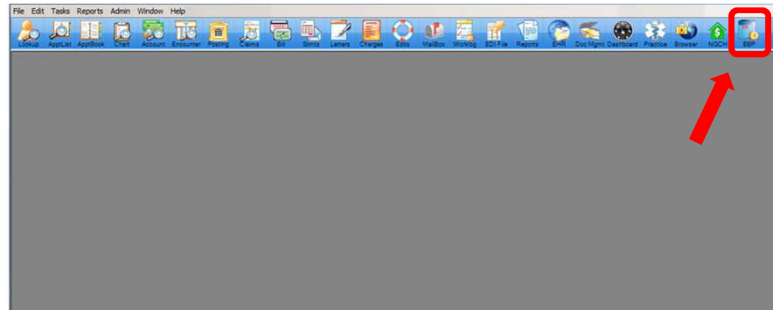
## 8. Increased Balance Control Functionality



## 9. Batch Enhancements – Total Paid and Ability to Search



## 10. Access the BBP from PM Toolbar



# Electronic Health Records (EHR) Upgrade Highlights

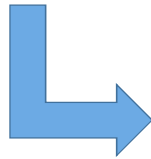
# 1. Send, Receive, and Track the Status of Electronic Prior Authorizations for Medication

very day [Edit Sq...](#) [Remove Sq](#)

Refills: 5  Dispense As Written  Prescribed Elsewhere  Problem:

**lisinopril**  
(Prinivil)

Electronic Prior Authorization (ePA) is disabled for this medication because generic will be dispensed, PA not required.



Task	Patient	DOB	Due	Created	Description
Complete Prior Auth Criteria	Whiteside, Kara	10/11/1952	08/13/2013 09:30	04/19/2017	Celebrex 200 mg capsule
Prior Auth Approved	Whiteside, Kara	10/11/1952		04/17/2017	Advair Diskus 250 mcg-50 mcg/dose powder for inhalation
Complete Prior Auth Criteria	Whiteside, Kara	10/11/1952	08/13/2013 09:30	04/17/2017	Imitrex 20 mg/actuation nasal spray

# 1. Send, Receive, and Track the Status of Electronic Prior Authorizations for Medication Continued...

**Nasonex 50 mcg/actuation Spray**

Sig: spray 2 spray by intranasal route 1 time every day in each nostril [Edit Sq...](#) [Remove Sq](#)

PRN Reason: **ePA Validation**

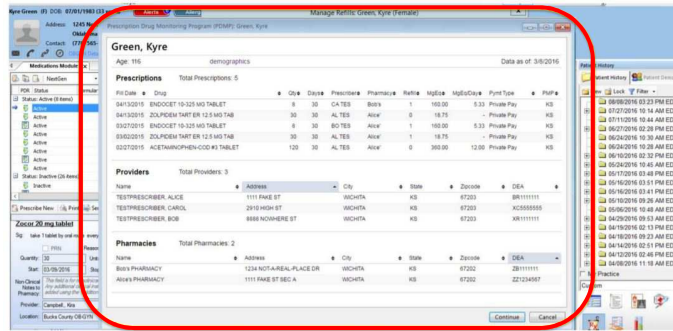
Quantity: Units: Reason: Prior authorization cannot be sent electronically, due to the following errors:  
For Med Nasonex 50 mcg/actuation Spray - Quantity must be entered when ePrescribing.  
Correct the above error(s) and reinstate ePA.

Start: 01/19/2016 Stop:

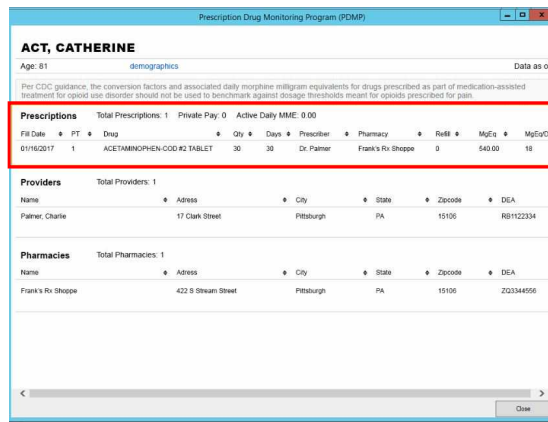
Non-Clinical Notes to Pharmacy: *This field is for non-clinical use. Any additional clinical notes added using the 'Additional'*

New

## 2. Two-Way Communication With State Controlled Medication Database PDMP

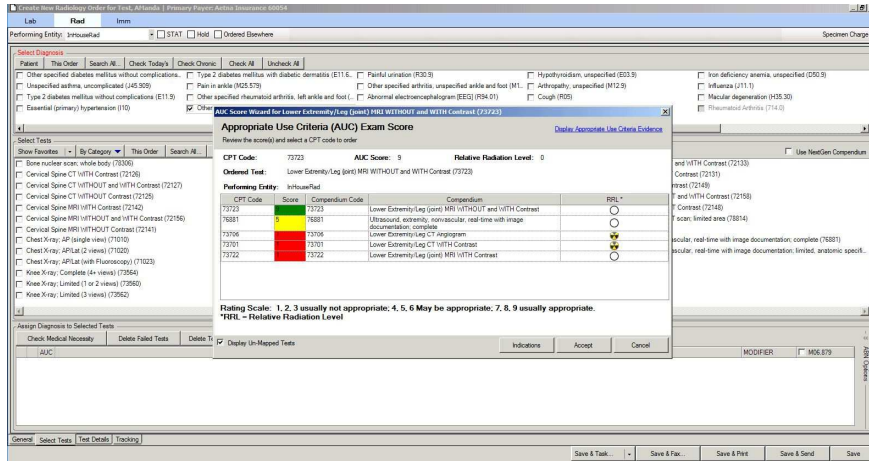


## 2. Two-Way Communication With State Controlled Medication Database PDMP Continued...





### 3. Clinical Decision Support for Advanced Radiology

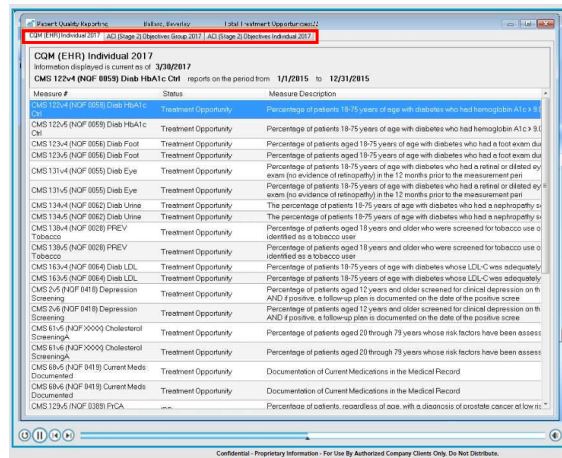


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### 4. View HQM Quality Measures and ACI Within Patient Chart

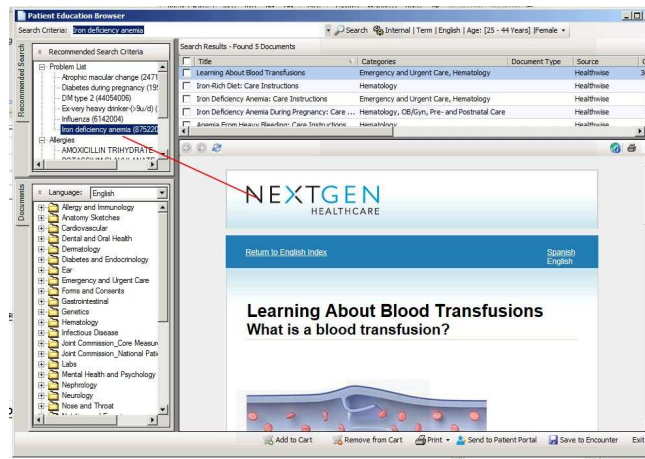


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## 5. Find & Add Patient Education Items to Chart & Portal Easier

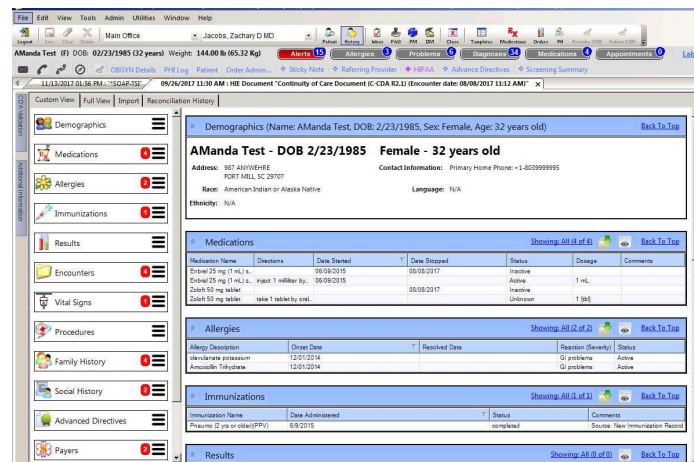


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## 6. Import Additional Discrete Data Sections From a CCDa Into a Patient Chart



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## 7. Send Corrected Lab & Diagnostic Results to Patient Portal

Results [reported results - formatted]

Show Normal (N) Results Flag  Show Compressed Results  MU Compatible  Refresh

Horsham, PA, 19044      Horsham, PA, 19044  
 Person # 114  
 Sex: F  
 DOB: 03/21/1998

Ordering: Anderson MD (FP), Barry      Performing #: LabCorp      Location: Westside Medical Clinic  
 Tests Ordered: Lipid Panel (W503756)

**Lipid Panel (Collection Date: 07/17/2017 14:58, Status: Correction to results)**

Component	Result	Units	Flag	Range	Comment
Cholesterol, Total	220	mg/dl	H	0-200	
HDL	42	mg/dL		35-60	
LDL	100	mg/dL	H	65-180	
Triglycerides	100	mg/dL	H	45-155	

Formatted Results:

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## 8. Improved Immunization Forecasting With Dose Validation

Status: HPV08 Zzett (F) DOB: 02/12/2002 (14 years)

Address: 123 Main St  
 Blue Bell, PA 19422

Pt. Insurance: Patient Portal  
 Enc. Insurance:

OB/GYN Medication History Demographics

Patient Demographics Order Module

Results Orders Summary Immunizations

Show Ages Given  Show Chronological

Immunization	Status	Dose 1
HPV	Current	08/11/2016 02/11/2017

Create New Immunization Order for Zzett, Status: HPV08

NextGen - Age/Interval Warning

No further doses are required for vaccine HPV.

Previous Dose: Gardasil  
 CVX: 165 / CPT: 90651  
 Admin Date: 02/11/2017 (0 day(s) ago)  
 Age Given: 14 year(s) 11 month(s)

Do you still want to order Gardasil ?

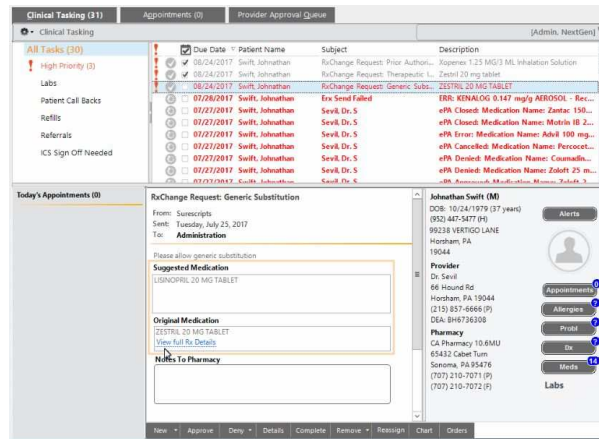
- Click Yes to order the selected vaccine.
- Click No to continue without ordering the selected vaccine.

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# 9. Receive "Change" E-RX Messages From Patient Pharmacy

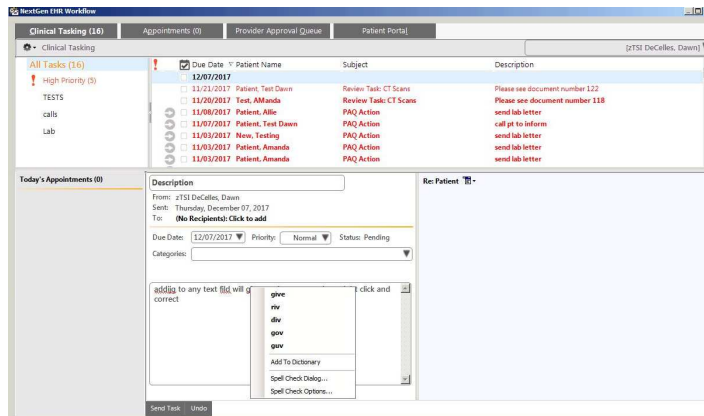


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# 10. Spell Check Within Templates and Modules



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# Add-On Modules Upgrade Highlights

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## 1. Ability to Copy a Patient on a Direct Message

The screenshot displays a patient record for Amanda D. Patient (DOB: 02/02/1982, 35 years, Weight: 150.00 lb (68.04 Kg)). The interface includes tabs for Assessments, My Plan, A/P Details, Labs, Diagnostics, Referrals, and Office P. The 'Referrals Order' section is active, showing insurance information (Aetna Insurance 60054, Policy #: 123456789) and a list of referral options. The 'Copy to Patient' checkbox is checked and highlighted with a red box. A blue arrow points to this checkbox from the left. Other visible options include 'Specialty/specialist name/site', 'Obstetrics', 'Therapies/Rehabilitation', 'Exclusions', 'DME', 'Specialty: Cardiology', 'Provider name: Jones, Ben', 'Location', 'Internal referral', and 'Authorization required: No/Yes'.

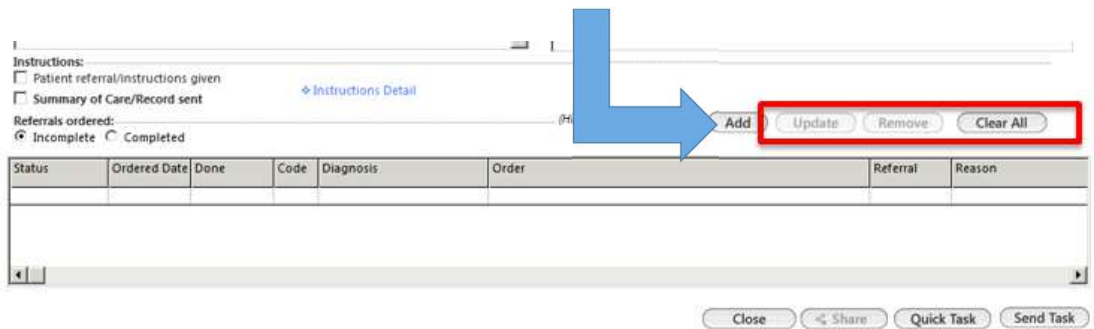
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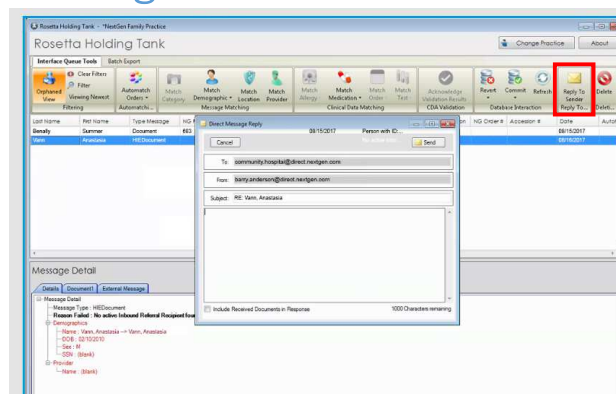
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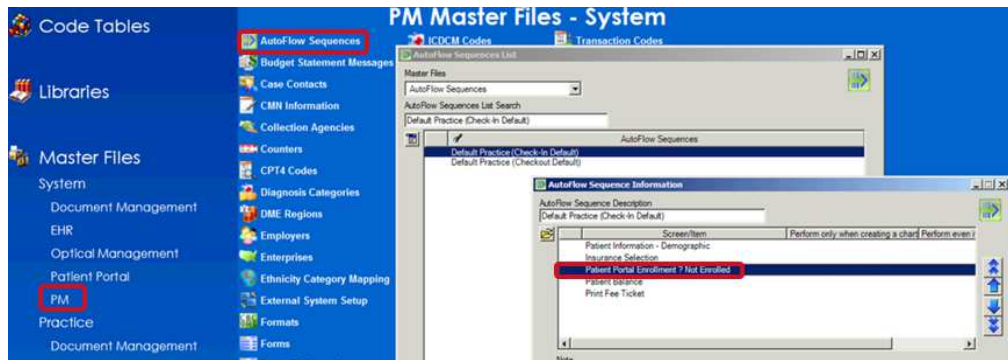
## 2. Ability to Update, Remove, or Clear All on Referrals Order Template



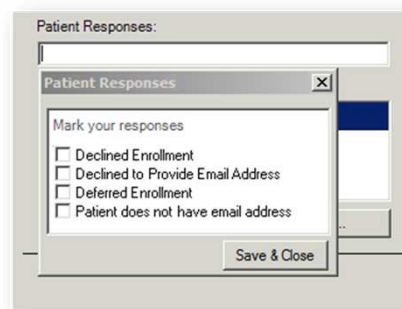
## 3. Ability to Reply to Sender From Rosetta Holding Tank for Incoming HIE Documents



## 4. Ability to Incorporate Patient Portal Enrollments in AutoFlow



## 5. Ability to Document a Patient's Declined Response to Portal Enrollment on Manage Enrollment Screen



# 2018 Rheumatology Enhancements & Additions

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## 2018 Rheumatology Enhancements & Additions

- **NEW!** Spell Check Throughout the EHR
- **NEW!** Automatic Electronic Prior Authorization
- Updates to Prior Authorization Suite
- **NEW!** Disease Score Trending & Functionality
- **NEW!** Workflows for Biosimilars
- Updates to Workflows for Achieving MIPS Measures
- **NEW!** NextPen Forms for Joint Exams
- Updates to Joint Exam Template
- Updates to Infusion Suite

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# New Disease Activity Score on RHE ScoreCard- TLAS

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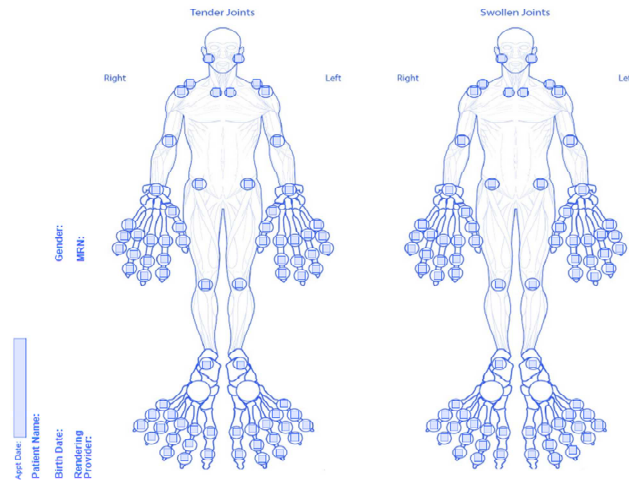
# New Disease Activity Score on RHE ScoreCard- PASI

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## Joint Exam NextPen Form



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## AutoFax

- Allows physicians the ability to fax multiple chart notes in one click.
- When the physician signs off on a chart note, the document will automatically fax to all patient physicians.
- Can be configured for other documents as well such as Infusion flow sheet, Referral note, etc.

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## Next Steps

- Step 1: Review and Sign Upgrade Agreement document
- Step 2: Bookmark [www.tsihealthcare.com/upgrade](http://www.tsihealthcare.com/upgrade)
  - Password: success
  - This will be your online resource center for the NextGen version 5.9 & KBM 8.4 upgrade process.
    - Upgrade Documentation
    - Training Sessions – *Coming Soon!*
    - Next Steps

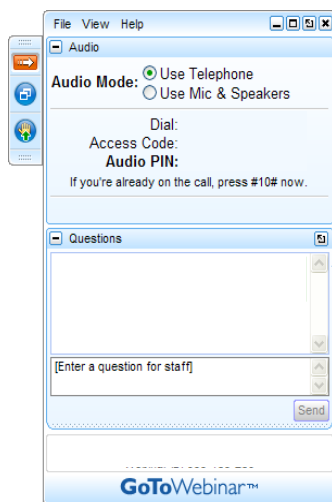
## Q&A

### Asking Questions:

- Questions can be asked using the **Questions** section on the webinar Control Panel.
- We will attempt to answer all questions.

### Contact Us:

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