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EHR 5.9 8.4 CPC (+) Requirements Upgrade Training May 2017

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Note: Please be advised this information is consistent with the 5.9 BETA application version. Additional changes may occur prior to the final application release.

Agenda

- **CPC+ Requirements**
  - What is CPC+

- **Risk Stratifying and Empaneling Patients**

- **Social, Behavioral and Psychological Data**

- **Provide resources and support to assess patients' psychosocial needs**

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CPC+ Risk Stratifying and Empaneling Patients

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What is CPC+

Comprehensive Primary Care Plus (CPC+)

- Centers for Medicare & Medicaid Services (CMS)

- Comprehensive Primary Care Plus (CPC+) is a national advanced primary care medical home model that aims to strengthen primary care through regionally-based multi-payer payment reform and care delivery transformation

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What is CPC+

Comprehensive Primary Care Plus (CPC+)

- CPC+ includes two primary care practice tracks (2017 / 2018) with incrementally advanced care delivery requirements and payment options to meet the diverse needs of primary care practices in the United States (U.S.)

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KBM Requirement Overview

Requirements

- The system shall support CPC+ Requirements

- The system shall support CPC+ Requirements for Risk Stratifying and Empaneling Patients*

- The system will provide a practice configuration setting to allow practices to show/hide the CPC(+) Risk Level button as not all practices will require this functionality
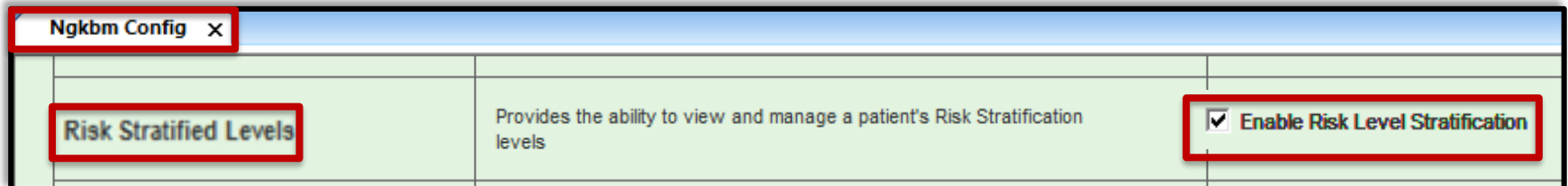
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KBM Requirement Overview

The purpose is to meet the CPC+ requirement of identifying patients with complex needs via risk stratification level and associating patients to a practice care team

- Practices must have the ability to:

    - Assign a risk score to patients

    - Assign patients to a practice care team

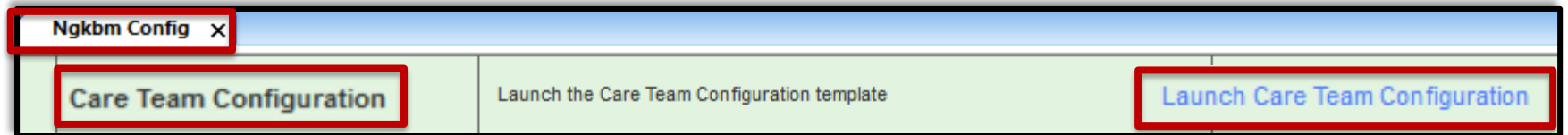   - Generate reports based on a patient's risk score and care team

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KBM Requirement Overview

- The system will provide a practice configuration setting to allow practices to show/hide the Risk Level button as not all practices will require this functionality

KBM Requirement Overview

- Identifying patients with complex needs via risk stratification level and associating patients to a practice care team

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KBM Requirement Overview

- Assign patients to a practice care team

- Generate reports based on a patient's risk score and care team

Demo functionality of Risk Stratifying and Empaneling Patient
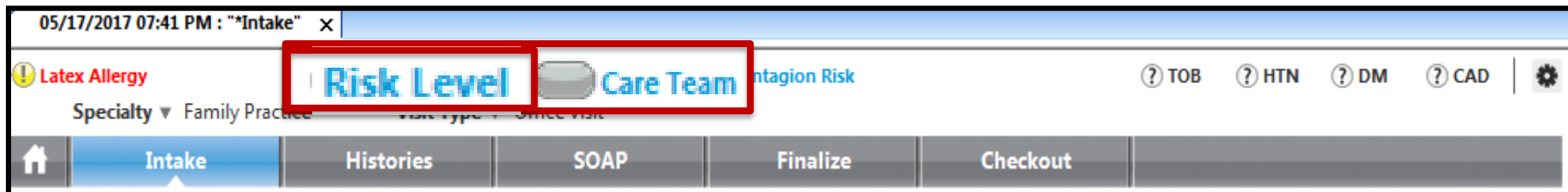
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Assigning Risk Level to Patient

Risk Level

Patient with no Risk Level and no Care Team assigned

Use Risk Level active text link to launch Risk Stratified pop-up

Assigning Risk Level to Patient

Six Risk Levels based on AAFP

Level 1 PRIMARY PREVENTION	Level 2 PRIMARY PREVENTION	Level 3 SECONDARY PREVENTION	Level 4 SECONDARY PREVENTION	Level 5 TERTIARY PREVENTION	Level 6 CATASTROPHIC CARE

- Select Risk Level

- Final Risk Level displays
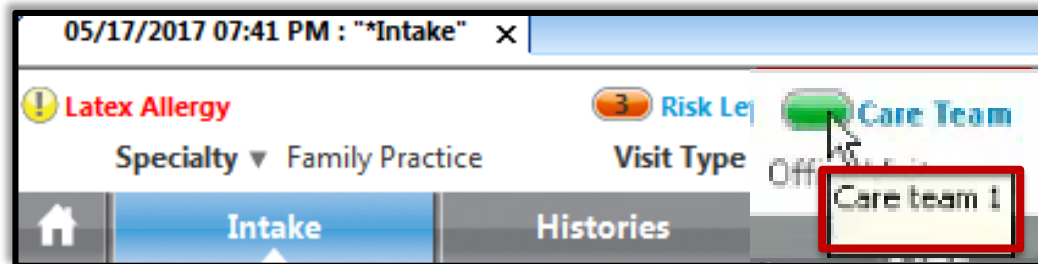
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Assigning Care Team to Patient

Care Team

- Patient with Risk Level and no Care Team assigned

- Care Team active text link to launch Care Team pop-up

- Select Care Team

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Assigning Care Team to Patient

Care Team

- Care Team(s) assigned

- Care Team button turns green

- Hover over button to see primary care team

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Recap

- **CPC+ Requirements**
    - What is CPC+

- **Risk Stratifying and Empaneling Patients**
    - Activated Risk Level indicator
    - Assigned Risk Level
    - Assigned Care Team
    - Practice Care Team and Risk Score Review Report

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Social, Behavioral and Psychological Data

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KBM Requirement Overview

This new functionality will allow healthcare provider to have a prebuilt questionnaire template for documenting the social, behavioral and psychological data for the patient

- Link to the questionnaire from Social History panel in every specialty

- Pre-built form in the system for accessing the Codified Questions and Answers

- Capability to calculate scores and total scores and document interpretation (when applicable) for a questionnaire

- Displaying the score details in document

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KBM Requirement Overview

Requirements

- The system shall support CPC+ Requirements

- The system shall support requirements for Social, Behavioral and Psychological Data

- System shall have a link text on all the Social History panels

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KBM Requirement Overview

Requirements

- System shall have a Social Determinants of Health template

- System shall have an information icon on Social Determinants of Health template

- System shall support a section for Financial Resource Strain within Social Determinants of Health template

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KBM Requirement Overview

Requirements

- System shall support a section for Education within Social Determinants of Health template

- System shall support a section for Stress within Social Determinants of Health template

- System shall support a section for PHQ-2 questionnaire within Social Determinants of Health template

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KBM Requirement Overview

Requirements

- System shall support a section for Physical Activity within Social Determinants of Health template

- System shall support a section for AUDIT-C within Social Determinants of Health template

- System shall support the submission of Scores for AUDIT-C

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KBM Requirement Overview

Requirements

- System shall have an AUDIT-C questionnaire form

- System shall support a section for Social Connection and Isolation within Social Determinants of Health template

- System shall support the submission of Scores for Social Connection and Isolation

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KBM Requirement Overview

Requirements

- System shall support a section for Exposure to Violence within Social Determinants of Health template

- System shall support the submission of Scores for Exposure to Violence

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KBM Requirement Overview

Sections added to the Social Determinants of Health template

- Financial Resource Strain

- Education

- Stress

- **Depression***

- Physical Activity

- **Alcohol Use***

- **Social Connection and Isolation***

- **Exposure to Violence***

*These sections have a different set of questions/answers that need to calculate a total score

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Social Determinants of Health template

Questions and answers need to be recorded based on the patient's responses

- These questions and answers are LOINC codified

- User will not be able to change any codified data

- Declines to specify option (no LOINC code submitted)

Question	Question LOINC Code	Answer	Answer LOINC Code	LOINC Answer List ID	re	Code
						1
How hard is it for you to pay for the very basics like food, housing, medical care, and heating?	76513-1	Very hard	LA15832-1	LL3266-5		
		Hard	LA14745-6			2
		Somewhat hard	LA22683-9			3
		Not very hard	LA22682-1			4

Financial Resource Strain ☐ Declines to specify

How hard is it for you to medical care and heating?

○ Very hard ○ Hard ○ Somewhat hard ○ Not very hard

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Social Determinants of Health template

Sections where you have to calculate a total score:

- **Depression**

- **Alcohol Use**

- **Social Connection and Isolation**

- **Exposure to Violence**

Depression ☐ Declines to specify *(Responses below are shared with PHQ-2 questionnaire template.)*

(Q1) Little interest or pleasure in doing things?   ○ Not at all ○ Several days ○ More than half the days ○ Nearly every day

(Q2) Feeling down, depressed, or hopeless?   ○ Not at all ○ Several days ○ More than half the days ○ Nearly every day

v Patient Health Questionnaire (PHQ-9)   Patient Health Questionnaire 2 items (PHQ-2) total score:

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Social Determinants of Health template

Sections where you have to calculate a total score: Depression

- LOINC code 55757-9 submitted if any question answered

- When these questions are answered, they will pass individual question LOINC code

- Answer selected will pass the relative Answer LOINC code

- The LOINC code for total score 55758-7 will be submitted if any of the questions are answered

Question	Question LOINC Code	Answer LOINC Code	LOINC Answer List ID	Score
Patient Health Questionnaire 2 item (PHQ-2) [Reported]	55757-9	N/A		
(Q1) Little interest or pleasure in doing things?	44250-9			
Not at all		LA6568-5	LL358-3	0
Several days		LA6569-3		1
More than half the days		LA6570-1	2	2
Nearly every day		LA6571-9	3	3
(Q2) Feeling down, depressed, or hopeless?	44255-8			
Not at all		LA6568-5		0 1
Several days		LA6569-3	2	2
More than half the days		LA6570-1	3	3
Nearly every day		LA6571-9		
Patient Health Questionnaire 2 item (PHQ-2) total score	55758-7			
	associated applicable unit of measure			

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Social Determinants of Health template

Access to the Social Determinants of Health template

Demo functionality of Social Determinants of Health Template

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Social Determinants of Health template

Active Text link added on these templates:

allergy_histories	fts_histories
bh_brief_assessment	fts_home_page
card_histories	fts_previsit_summary
card_home_page	hpi_medicare_initial
CARD_SocialHx	ob_medical_summary
cm_comprehensive_assessmnt	oph_histories
dental_home_page	ort_home_page
derm_histories_fts	pc_home_page
derm_home_page	Allergy_home_page

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Recap

Social, Behavioral and Psychological Data

- **Showed new functionality will allow healthcare provider to have a prebuilt questionnaire template for documenting the social, behavioral and psychological data for the patient**

- Link to the questionnaire from Social History panel in every specialty

- Pre-built form in the system for accessing the Codified Questions and Answers

- Capability to calculate scores and total scores and document interpretation (when applicable) for a questionnaire

- Displaying the score details in document

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Provide resources and support to assess patients' psychosocial needs

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KBM Requirement Overview

- This system shall support the use of a new link for "Community Resources" which will allow the user to select which resource is appropriate for the patient and have this information print onto its own document, the patient plan document and the master documents

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KBM Requirement Overview

Requirements

- The system shall support CPC+ Requirements to provide resources and support to assess patients' psychosocial needs

- Add the Community Resource Data

- Community Resources document generation

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KBM Requirement Overview

Requirements

- Community Resources in the navigation of Assessment/Plan panel

- Community Resource as sub navigational active text link

- Community Resources link to left navigation bar

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Community Resources Template

Used to provide Community Resource information the patient would need

- Clinics, Pharmacies or Labs in and around the vicinity of the patient

- User creates list of resources to share with the patients

- User shares resources with patient during the encounter

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Community Resources Template

All Resources grid can be filtered by Type

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Community Resources Template

Resources created can be shared with the patients

Automatically

Or

Manually Added or Removed

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Community Resources Template

Accessed from the following places:

- **Community Resources link on left navigation bar**

- ***SOAP template in the Assessment/Plan panel**

  - Exception for Cardiology Specialty

- **Sub navigation link**

  - *SOAP - Cardiology

  - Checkout template

- **Document Library**

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Ngkbm Community Resources Template

Ngkbm Community Resources template pop-up

- Accessed and setup on *Configuration Home

- Community Resource Setup link

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Demo functionality of Community Resources Template

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Recap of Topics

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Recap of Topics

- **CPC+ Requirements**

  - What is CPC+

- **Risk Stratifying and Empaneling Patients**

  - Assigning Risk and Care Team

  - Generate Practice Care Team and Risk Score Review Report

- **Social, Behavioral and Psychological Data**

  - Social Determinants of Health Template

- **Provide resources and support to assess patients' psychosocial needs**

  - Community Resources Template

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Thank You

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