



# ELECTRONIC HEALTH RECORD & PRACTICE MANAGEMENT

*One Vendor. One Support Team. One Solution.*

## Specialty Specific EHR Content

TSI Healthcare® is committed to partnering with providers across the nation to provide a user-friendly EHR featuring specialty specific content paired with top ranked customer service.

### Over 150,000 Providers

Join a growing family of physician practices using NextGen with proven adoption success.

### Over 20 Specialties

TSI Healthcare understands that every practice is different and every specialty is unique. Each of our specialty databases has a full library of templates designed and built for your specialty. TSI Healthcare's unique enhancements to NextGen EHR ensure you have the best tools from day one.

### Fast Input Methods

No provider documents the same way. TSI Healthcare offers several methods for documentation, so you have flexibility within your practice when documenting a patient encounter. TSI Healthcare provides you with the best tools to make your clinical workflow easy and efficient.

- Specialty-specific templates
- Integrated voice recognition
- Free text
- Digital pen technology



### Specialty Content Updated Regularly

With a team of developers and providers dedicated to specialty content development, we continuously improve your system.

### For Providers by Providers

Design and functionality enhancements are driven by a board of physician advisors.

**One Vendor. One Support Team. One Solution.**



Specialty Specific EHR



Practice Management



Online Patient Portal



Population Health Management



Business & Clinical Dashboards

Learn more at [tsihealthcare.com/ehr](http://tsihealthcare.com/ehr)



“I have had several phone conferences with various folks at TSI Healthcare, and we have really found them to be very helpful and very knowledgeable about their specific areas. There are a lot of unknowns in healthcare, and a lot of regulations that are still of yet to come. TSI Healthcare has been very helpful with helping us work through these challenges.”

Alan K. Matsumoto, MD  
Arthritis & Rheumatism Associates of Maryland

## Top Ranked Service

At TSI Healthcare, “customer service” is not just a catchphrase, it’s the hallmark of our unrivaled business approach.

### Tailored Set-Up & Installation

Our on-site workflow studies provide your team with a customized implementation plan tailored to your practice needs.

### Personalized Training

Our EHR trainers deliver an added level of rheumatology specific knowledge, while our practice management system experts include former practice administrators. These experts ensure success by leveraging experience in your specialty.

### Live Call Support

TSI Healthcare provides live call triaging to achieve an average support response time of two (2) hours, compared to the industry average of two (2) days. Our team members are NextGen® certified professionals based in the USA.

### On-Going Evaluation

Regular evaluations by our expert team help you discover new features, functionality, and maximize utilization from day one.

### Revenue Cycle Management

TSI Healthcare Revenue Cycle Management (RCM) is an optional service that puts the power of an expert billing company at your disposal, from claims submission to patient collections.

### Quality Program Services

Hands-on regulatory training provides an added layer of guidance so you can focus on patient care.

“Working with the team members at TSI Healthcare is more like working with family. I know that they are going to provide the best service for our practice and help us provide better patient care. It’s comforting to know that TSI Healthcare has our back and is willing to help us push forward.”

Misty Wilson  
Viewmont Urology Clinic, P.A.



Let’s talk about your practice’s direction & approach:  
Call 800.354.4205 | Visit [tsihealthcare.com/ehr](https://tsihealthcare.com/ehr)

# Award Winning Software

We've partnered with the industry-leading software developers at NextGen® Healthcare to bring you the best features and functionality.

## NextGen® EHR - Top Features

Improve clinical processes through fast documentation methods, smart efficiency features, and enhanced connectivity.

- **Intuitive Coding** helps ensure maximum reimbursement based on provider documentation.
- **Fully Integrated Functionality** with all NextGen solutions enables consistent, real-time clinical and administrative workflow among providers, staff, and patients.
- **In Office Patient Tracking** manages patient flow and notifies staff of patient's status while at your practice.
- **Flexible Workflow Configuration** uses drag and drop functionality, each user can configure their own workflow within clinical templates on the fly.

## NextGen® PM - Top Features

Maximize your business operations through powerful practice management features, industry connectivity, and process automation.

- **Multi-View Scheduling** displays information based on location, resource, and other options.
- **Advanced Appointment Search** delivers available times using basic or detailed patient information.
- **Autoflow Registration** includes computer guided sequences.
- **Worklog Manager** configures your practice's business rules to monitor and respond to events with automatic tasks.
- **Robust Reports Library** delivers drill-down capability.
- **Background Business Processor** works overnight to have tasks waiting for your staff the next morning.

## An Inside Look: NextGen EHR

Clinical efficiency designed for your specialty. TSI Healthcare is committed to partnering with providers across the nation to deliver a user-friendly EHR that features specialty specific content.



## Optional Cloud-Based Hosting

Practices may choose our "cloud-based" ASP model instead of hosting your own servers, so you can forget about hardware and focus 100% on your patients.

## Population Health Plus

Integrated platform utilizing "intelligent" clinical profiles to automatically engage with patients about their unique preventative and follow-up care needs. Dedicated care concierge provides proactive guidance.

## Connectivity and Direct Messaging

Our systems provide optional integration with all major connectivity partners including LabCorp, Quest, and many more. Direct Messaging and the Carequality DataShare deliver the ability to exchange clinical and patient data with peers.

## NextGen® Patient Portal

Fully integrated functionality with direct connectivity to NextGen EHR and PM, including: online statements, bill pay, access to patient clinical information, and more.

## NextGen NextPen™

Revolutionary digital pen technology converts patient or provider handwritten information into discrete data within the EHR.

## Automated Patient Reminders

Securely communicate appointment reminders, collections notices, and practice updates utilizing the data already in your Practice Management.

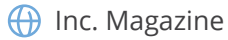
As a private company, we succeed only when you do. Our dedication to client success is further showcased by the awards from industry leading groups and publications.



## Top Ranked Service Worldwide

By Stevie® Awards

2015 | 2016 | 2017 | 2018 | 2019



Inc. Magazine

**Inc. 500 | 5000**

Top 5,000 Fastest Growing Companies in the U.S.



Modern Healthcare Magazine

**Best Places to Work**

Top 100 Healthcare Employer in the U.S.



Triangle Business Journal

**TBJ Fast 50**

Top 50 fastest Growing Companies in the Triangle



Better Business Bureau

**Reliability Program Accredited**

Committed to making good faith effort to resolve client complaints



Dun & Bradstreet

**"Decide with Confidence"  
Certified**

Dependable data for complete and actionable business information



Healthcare Informatics Magazine

**Top 100 Health IT Firms**

The nation's leading healthcare technology companies

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