



PATIENT PORTAL

Your Patient's Medical Home on the Web

Connecting Patients and Providers Online...Conveniently, Safely, and Securely.

Fully Integrated Front Office Workflow

Appointments can be managed through the Patient Portal.

- Patients can search for available times based on preferences, request appointments, and receive reminders.

Secure messaging engages patients in their own care by allowing communication with your practice through Patient Portal.

- Messages are automatically routed to the correct recipients and are documented into the patient's chart.

Broadcast messaging allows your practice to inform patients of important notices such as weather closures or practice updates.

Online payment center¹ offers your patients electronic statements² and payment options, including credit card and electronic check, reducing days in A/R.

Fully Integrated Clinical Workflow

Intake forms collect patient medical history before an office visit. Upon approval, the information is transferred into the EHR as structured data.

Prescription refill requests allow patients to maintain their medications online in a secure manner.

"My Medical Record" feature gives patients direct access to:

- Medications & allergies
- Problems & procedures
- Provider approved lab results
- And more...

Patient research center offers thousands of patient education resources to assist patients in managing their care.



Meaningful Use

Patient Portal, a requirement for Meaningful Use, helps you easily meet online patient engagement objectives.

Mobile Friendly

Give your patients connectivity to their personal health records on the go. Patients can access their Patient Portal from both their tablet or mobile phone.

Clinical Success Rates

According to Coker Group Study of TSI Healthcare Practices

30%

Reduction in call volume for lab results.

40%

Patients completing paperwork online.

50%

Reduction in call volume for Rx refills.

50%

Practices reporting improvement in provider productivity.

The TSI Healthcare Difference

TSI Healthcare is committed to the successful implementation of your Patient Portal through tailored set up and installation, personalized training, ongoing evaluations, and live call support. Our experts complete all major technical aspects of your implementation.

Marketing starter kits are available exclusively to TSI Healthcare clients to boost patient engagement. Your Patient Portal marketing starter kit will include:

- Reminder cards to encourage patients to enroll with Patient Portal.
- Informational literature to educate your patients on the benefits and uses of Patient Portal.

Additional marketing materials are also available to order in the client section of our website, including:

- Extra reminder cards & informational literature may be customized with practice logo for an additional fee.
- Educational posters to engage your patients while they wait! These posters offer answers to frequently asked questions and information about the benefits of enrollment.



Real People. Real Results.

“Our patients love the 24/7 access to their Personal Health Records. TSI Healthcare’s commitment to our success is what sets them apart. They are proactive in their approach to streamline our Portal usage based on our workflow.”

- Tom McDevitt, Rheumatic Disease Associates, Ltd.

“Our staff utilizes the online bill pay feature and we have noticed a significant decrease in payment turnaround time as a result of its implementation. The clinical staff loves the lab results features as well. It enables them to communicate more effectively with our patients resulting in reduced callback volume, postage, and wasted paper.”

- Misti Sellars, Triad Internal Medicine Associates

Call 800-354-4205

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1. Additional fees apply.

2. “Statements” feature and TransFirst Merchant Account required.

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