



Quality Program Services

Hand-Held Guidance from Registration to Attestation

A Fresh Approach

TSI Healthcare offers a revolutionary new approach to helping you navigate the murky waters of federal policy.

Our Federal Policy Approach

The TSI Healthcare Government Affairs team works with system experts and outside resources to design a platinum-level approach to MIPS success.

- 1 Analysis
Regulatory Education
Evaluation & Goal Setting
- 2 Training
Recurring System Training &
Personalized Measure Selection
- 3 Outreach
Assisted Program Registration
& Continued Benchmarking
- 4 Reporting
Pre-Attestation Review &
Assisted Submission to CMS



Minimum CMS Score
To Be Considered An
Exceptional Performer = 70

Hundreds of Resources At Your Fingertips

As part of our continued commitment to delivering platinum-level "concierge-style" service, we offer the following resources exclusively to TSI Healthcare clients:

- 7,200 hours of federal policy assistance delivered annually to our entire client base.
- Live online training sessions available weekly with flexible registration options.
- Measure specific "cheat sheets" to help you hone in on workflow.
- Workflow "how-to" videos for easy learning on the fly for role-specific and specialty-specific measures.
- Streamlined guidebooks that combine CMS and NextGen® documentation and include our tips & tricks.
- Guided assistance with hands-on regulatory training from a Quality Program Specialist allows you to focus on patient care.

Internationally Ranked Customer Service

Stevie® Award for Customer Service: 2015, 2016, & 2017



Est. 2002
"Oscars of Customer Service"
Honoring and acknowledging
achievements of
organizations worldwide



Worldwide recognition in
Healthcare, Pharmaceuticals,
and Related Industries



Past winners include: Apple®,
Ford Motor Company®, Delta®,
Cisco®, and many more



Judges include representatives
from JP Morgan Chase®,
TicketMaster®, Franklin
Templeton®, and many of the
world's most respected executives


Which Side Will You Be On?


MACRA has large implications, including an aggregate penalty of \$259 million dollars for practices with 1-24 clinicians. However, clinicians that successfully complete the new Quality Payment Program (QPP) will be eligible to receive a positive payment adjustment. As a budget neutral federal program, your practice could be forced to pay big bucks to those receiving a positive payment adjustment in 2019.


Performance Year	2017	2018	2019	2020
Payment Year	2019	2020	2021	2022
Potential Positive Adjustment	+4%*	+5%*	+7%*	+9%*
Potential Negative Adjustment	-4%*	-5%*	-7%*	-9%*


*MACRA allows potential 3X upward adjustment, but it is unlikely.


Even More Tools To Help You Meet Your MIPS Goals


 **NextGen® EHR & Practice Management**
We've partnered with the industry-leading software developers at NextGen® Healthcare to bring you the best features and functionality to meet your MIPS goals.


 **NextGen® Direct Messaging**
Transform your referral and transition of care process by securely exchanging clinical data faster and easier than ever before.


 **NextGen® Patient Portal**
Patient Portal, a requirement for MIPS, helps you easily meet online patient engagement objectives.

 **Carequality Data Share**
Earn credit for the Request/Accept Summary of Care Record MIPS measure. Share and receive patient data with no messages, faxes, requests, or waiting.

 **Healthwise® Patient Education**
Suggest relevant educational material related to the patient's diagnosis and meets patient education federal policy requirements.

 **NextGen® Population Health**
Leverage patient data to increase revenues, automate engagement, and improve care quality.

 **NextGen® Health Quality Measures (HQM) Portal**
A robust reporting tool used for Advancing Care Information (ACI) and Quality category reporting.

 **NextPen**
NextPen forms (in addition to online forms) will earn credit for the Patient Generated Health Data MIPS ACI Core measure. The core measures are required for all practices to report on in 2019.



Real People. Real Results.

"TSI Healthcare is knowledgeable, well versed, and has excellent staff that helps guide us through federal policy as it evolves. We wouldn't be where we are today if it were not for all of the help that TSI Healthcare has provided."

- Jason Rubinstein, Central Florida Retina

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