



ELECTRONIC HEALTH RECORD & PRACTICE MANAGEMENT

One Vendor. One Support Team. One Solution.

Specialty Specific EHR Content

TSI Healthcare® is committed to partnering with providers across the nation to provide a user-friendly EHR featuring specialty specific content paired with top ranked customer service.

Approaching 80,000 Providers

Join a growing family of physician practices using NextGen with proven adoption success.

Over 20 Specialties

TSI Healthcare understands that every practice is different and every specialty is unique. Each of our specialty databases has a full library of templates designed and built for your specialty. TSI Healthcare's unique enhancements to NextGen EHR ensure you have the best tools from day one.

Fast Input Methods

No provider documents the same way. TSI Healthcare offers several methods for documentation, so you have flexibility within your practice when documenting a patient encounter. TSI Healthcare provides you with the best tools to make your clinical workflow easy and efficient.

- Specialty-specific templates
- Integrated voice recognition
- Free text
- Digital pen technology



Specialty Content Updated Regularly

With a team of developers and providers dedicated to specialty content development, we continuously improve your system.

For Providers by Providers

Design and functionality enhancements are driven by a board of physician advisors.

One Vendor. One Support Team. One Solution.



Specialty
Specific EHR



Practice
Management



Online Patient
Portal



Population Health
Management



Business & Clinical
Dashboards

Learn more at tsihealthcare.com/ehr



“I have had several phone conferences with various folks at TSI Healthcare, and we have really found them to be very helpful and very knowledgeable about their specific areas. There are a lot of unknowns in healthcare, and a lot of regulations that are still of yet to come. TSI Healthcare has been very helpful with helping us work through these challenges.”

Alan K. Matsumoto, MD
Arthritis & Rheumatism Associates of Maryland

Top Ranked Service

At TSI Healthcare, “customer service” is not just a catchphrase, it’s the hallmark of our unrivaled business approach.

Tailored Set-Up & Installation

Our on-site workflow studies provide your team with a customized implementation plan tailored to your practice needs.

Personalized Training

Our EHR trainers deliver an added level of rheumatology specific knowledge, while our practice management system experts include former practice administrators. These experts ensure success by leveraging experience in your specialty.

Live Call Support

TSI Healthcare provides live call triaging to achieve an average support response time of two (2) hours, compared to the industry average of two (2) days. Our team members are NextGen® certified professionals based in the USA.

Meaningful Use Assistance

Hands-on regulatory training provides an added layer of guidance so you can focus on patient care.

Revenue Cycle Management

TSI Healthcare Revenue Cycle Management (RCM) is an optional service that puts the power of an expert billing company at your disposal, from claims submission to patient collections.

On-Going Evaluation

Regular evaluations by our expert team help you discover new features, functionality, and maximize utilization from day one.

“We chose TSI Healthcare because they came highly recommended from several different providers. Knowing they have experts in the field and knowing that they are all NextGen certified professionals made a world of difference. Our practice is a big family and I feel as though we have an extended family now.”

Cathy Henney
Bennett & Bloom Eye Centers, P.A.



Let’s talk about your practice’s direction & approach:
Call 800.354.4205 | Visit tsihealthcare.com/ehr

Award Winning Software

We've partnered with the industry-leading software developers at NextGen® Healthcare to bring you the best features and functionality.

NextGen® EHR - Top Features

Improve clinical processes through fast documentation methods, smart efficiency features, and enhanced connectivity.

- **Meaningful Use Certified.**
- **Intuitive Coding** helps ensure maximum reimbursement based on provider documentation.
- **Fully Integrated Functionality** with all NextGen solutions enables consistent, real-time clinical and administrative workflow among providers, staff, and patients.
- **In Office Patient Tracking** manages patient flow and notifies staff of patient's status while at your practice.
- **Flexible Workflow Configuration** uses drag and drop functionality, each user can configure their own workflow within clinical templates on the fly.

NextGen® PM - Top Features

Maximize your business operations through powerful practice management features, industry connectivity, and process automation.

- **Multi-View Scheduling** displays information based on location, resource, and other options.
- **Advanced Appointment Search** delivers available times using basic or detailed patient information.
- **Autoflow Registration** includes computer guided sequences.
- **Worklog Manager** configures your practice's business rules to monitor and respond to events with automatic tasks.
- **Robust Reports Library** delivers drill-down capability.
- **Background Business Processor** works overnight to have tasks waiting for your staff the next morning.

An Inside Look: NextGen EHR

Clinical efficiency designed for your specialty. TSI Healthcare is committed to partnering with providers across the nation to deliver a user-friendly EHR that features specialty specific content.



Optional Cloud-Based Hosting

Practices may choose our "cloud-based" ASP model instead of hosting your own servers, so you can forget about hardware and focus 100% on your patients.

NextGen® Population Health

Integrated platform utilizing "intelligent" clinical profiles to automatically select and communicate with patients about their unique preventative and follow-up care needs.

Connectivity and Direct Messaging

Our systems provide optional integration with all major connectivity partners including LabCorp, Quest, and many more. Direct Messaging delivers the ability to exchange clinical data with your peers.

NextGen® Patient Portal

Fully integrated functionality with direct connectivity to NextGen EHR and PM, including: online statements, bill pay, access to patient clinical information, and more.

NextGen NextPen™

Revolutionary digital pen technology converts patient or provider handwritten information into discrete data within the EHR.

Automated Patient Reminders

Securely communicate appointment reminders, collections notices, and practice updates utilizing the data already in your Practice Management.

Recognizing Success

As a private company, we succeed only when you do. Our dedication to client success is further showcased by the awards from industry leading groups and publications.



#1 Ranked Service Worldwide

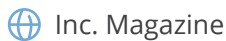
By Stevie® Awards

Healthcare, Pharmaceuticals, and Related Industries



Top Rankings in Specialty Content

By Black Book™ Survey



Inc. Magazine

Inc. 500 | 5000

Top 5,000 Fastest Growing
Companies in the U.S.



Modern Healthcare
Magazine

Best Places to Work

Top 100 Healthcare Employer
in the U.S.



Triangle Business Journal

TBJ Fast 50

Top 50 fastest Growing Companies
in the Triangle



Better Business Bureau

Reliability Program Accredited

Committed to making good faith
effort to resolve client complaints



Dun & Bradstreet

**"Decide with Confidence"
Certified**

Dependable data for complete and
actionable business information



Healthcare Informatics
Magazine

Top 100 Health IT Firms

The nation's leading healthcare
technology companies

Call 800-354-4205

Email info@tsihealthcare.com

Visit tsihealthcare.com/ehr

TSI Healthcare
101 Europa Drive, Suite 200
Chapel Hill, NC 27517