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  • Failure to meet regulatory requirements or failure to implement and utilize the necessary technology will impact eligibility, may result in missed incentives and/or penalties. TSI Healthcare (TSI) attempts to provide basic guidance of current policy, CMS guidelines, and NextGen documentation. TSI does not present findings or guidance as expert advice regarding federal policies, their requirements, data collection methods, or reporting guidelines. “Meaningful Use” requirements and other incentives programs are defined by the various agencies and offices of the US Federal Government and are subject to change. As guidelines change, NextGen’s approach and TSI’s guidance may also be adjusted without notice. TSI does not administer incentive payments, guarantee eligibility, or guarantee the accuracy of analysis and any statements about the program. TSI Healthcare and the NextGen® family of products and services can only provide the tools to achieve these requirements; however the responsibility remains on the provider to achieve, correctly collect data, maintain documentation, and report on each measurement. Should the Client have any questions as to the interpretation of ARRA, the HITECH Act or other relevant rules, regulation or incentive programs, and/or their application to the specific practice, the Client should contact the appropriate government agency directly.

Today’s Presenter

Hannah Harrison
• Quality Program Specialist
• 4+ years of experience using SPSS, SAS, and R statistical software to analyze healthcare data, including bi-annual QRUR reports for TSI Healthcare clients.
• Provides federal policy assistance to TSI Healthcare clients

Britney Walden
• Manager Quality Program Services
• 7+ years of Healthcare and Health IT experience
• Provides and oversees federal policy assistance to TSI Healthcare clients
The Final Reporting Period for MIPS 2017 Has Begun!
October 3, 2017 – December 31, 2017

Pitfall 1: Documentation
Documentation

- TSI Healthcare recommends creating and maintaining an Audit Binder that includes:
  - Advancing Care Information Screenshots
  - Public Health Registry Documentation
  - Security and Risk Analysis
  - Improvement Activity Documentation
  - Final Quality Reports

Pitfall 2: Data Submission
Data Submission

• TSI Healthcare recommends that your practice submit data for 90 days or more.
  • You must complete a minimum of 2 activities (IA and ACI, ACI and Quality, or Quality and IA) for 90 days to earn an incentive.
• The final 90 day reporting period has started; if you haven’t begun, be sure to talk to your vendor right away!

Pitfall 3: Consistency in Group vs Individual Reporting
Consistency in Group vs Individual Reporting

• TSI Healthcare recommends evaluating the reporting option that is best for your practice.
  - Individual reporting can allow multispecialty practices to choose the quality measures that are most applicable to each provider.
  - Group reporting allows practices to work as a team to maximize performance.
• In the end, you will want to pick a reporting option that allows your providers to achieve their highest MIPS Composite Score.

Pitfall 4: MIPS Eligibility
MIPS Eligibility

- TSI Healthcare recommends utilizing the CMS Look-up Tool each time your practice gains a new provider to get an overall picture of their MIPS eligibility.

Pitfall 5: The Quality Category is Tricky!
The Quality Category is Tricky!

- TSI Healthcare recommends choosing measures that are already a part of your workflow so that you can minimize the impact on your staff while maximizing improvement.

Pitfall 6: ACI Base Score
ACI Base Score

- TSI Healthcare recommends that you prioritize the Base Score of the ACI Category
  - Send at least one electronic referral during the reporting period
  - Provide at least one patient access to patient portal
  - Complete the security and risk analysis
  - Send at least one prescription electronically

Pitfall 7: Team Effort
Team Effort

- TSI Healthcare advises that whoever is tracking your data for MIPS is someone who works closely with clinical staff and is familiar with workflows. This way they can quickly identify any issues with performance or workflows since they are a part of implementing the documentation in the EHR.

Pitfall 8: Education
Education

- TSI Healthcare recommends utilizing the CMS (www.qpp.cms.gov) website for educational training materials, as well as, our blog series!
  - Visit www.tsihealthcare.com/news-blog for an exclusive look at everything you need to know for MACRA and MIPS.

Pitfall 9: Reports Are Necessary
Reports Are Necessary

- TSI Healthcare recommends that you run MIPS Quality and Advancing Care Information reports weekly.
  - Your EHR system should be able to run reports to monitor your practice’s progress.
  - Our clients utilize NextGen HQM which allows them to save their favorite reports.

Pitfall 10: MIPS Is Confusing
MIPS is Confusing

- 57% of non-clients who took our MACRA quiz, failed.
- TSI Healthcare recommends staying up to date by reading as many resources as you can, including our webpage dedicated exclusively to the ongoing changes associated with MACRA and MIPS.
  - Infographics
  - Recordings
  - Don’t forget about our blog!

Recap

- Pitfall 1: Documentation
- Pitfall 2: Data Submission
- Pitfall 3: Consistency in Group vs Individual Reporting
- Pitfall 4: MIPS Eligibility
- Pitfall 5: The Quality Category Is Tricky
- Pitfall 6: ACI Base Score
- Pitfall 7: Team Effort
- Pitfall 8: Education
- Pitfall 9: Weekly Reports Are Necessary
- Pitfall 10: MIPS Is Confusing
Q&A

Asking Questions:
• Questions can be asked using the Questions section on the webinar Control Panel.
• We will attempt to answer all questions.

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• helpdesk@tsihealthcare.com
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